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The Use of Gaming and Literature in Teaching Cultural Competence

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A·D·O·H·T·A

16-18 August 2012

National Convention Centre, Canberra, Australia



"The use of gaming and literature in teaching cultural competence"

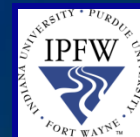
By

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Location Map of
INDIANA





Slightly urban

Very rural



- Advancing health equity at every point of contact is the ultimate goal of cultural competence, which is a necessity in today's diverse society and an essential component of clinical practice.



Rationale

Diversity training: raises awareness of biases, prejudices, and how beliefs affect behaviors.



Cultural competence training: teaches knowledge, attitudes, and skills for working with people of different cultural backgrounds.



- The provision of culturally and linguistically appropriate services (CLAS) is one strategy to help eliminate health inequities.



- Cultural competence allows individuals to increase their understanding of cultural differences and similarities within, among, and between groups..
- however..

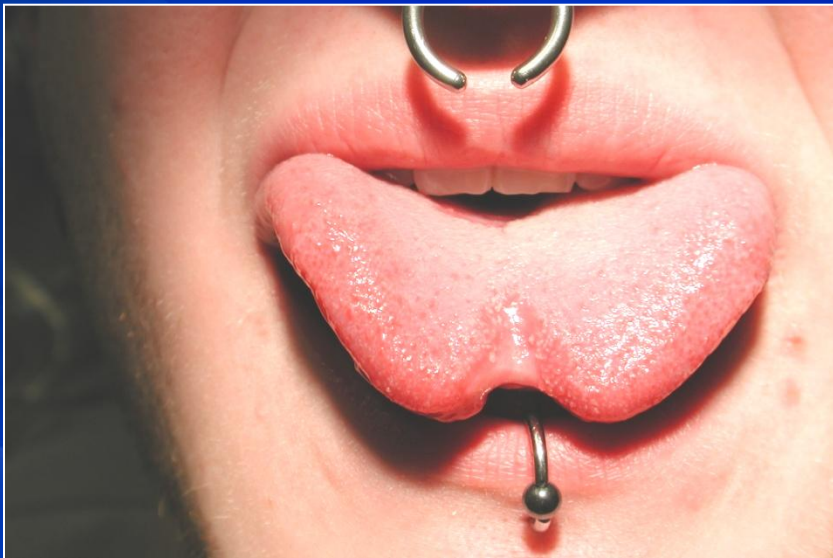


- The dental hygiene profession has the least culturally diverse workforce of dental healthcare providers in the US when compared to dentists, dental assistants, and dental laboratory technicians.

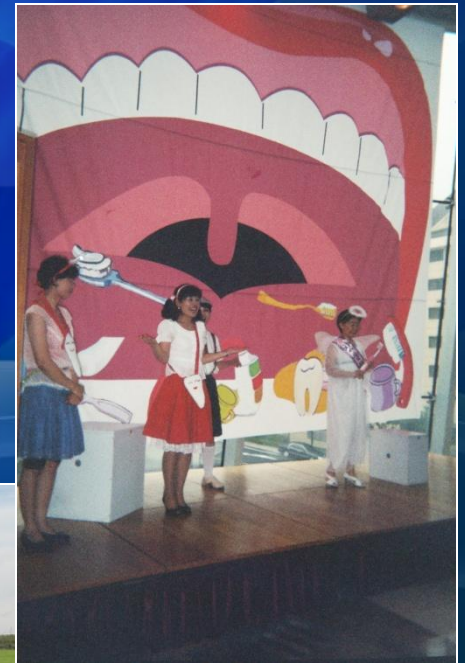


Purpose

- Develop culturally competent practitioners who can deal with differences and similarities within, among, and between groups BEFORE they engage in community. (American Dental Association Council on Dental Accreditation requirement.)



- By tailoring services to an individual's culture and language preference, health professionals can help bring about positive health outcomes for diverse populations.



- *What is the best way to introduce diversity to dental hygiene students?*



Are traditional textbooks and class discussion enough to prepare students for service learning?

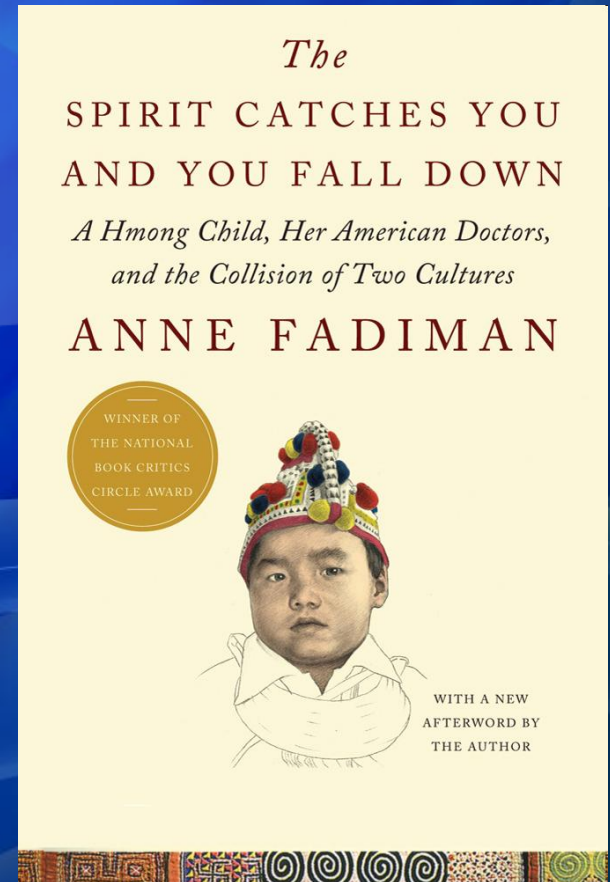
Novels, Movies, and Games

- As an adjunct to textbooks and training videos, gaming and literature can enrich teaching and sensitize students to cultural issues in health care.
- Qualitative data suggest that students can begin the process of becoming culturally competent through the creative use of gaming and literature in dental hygiene education.



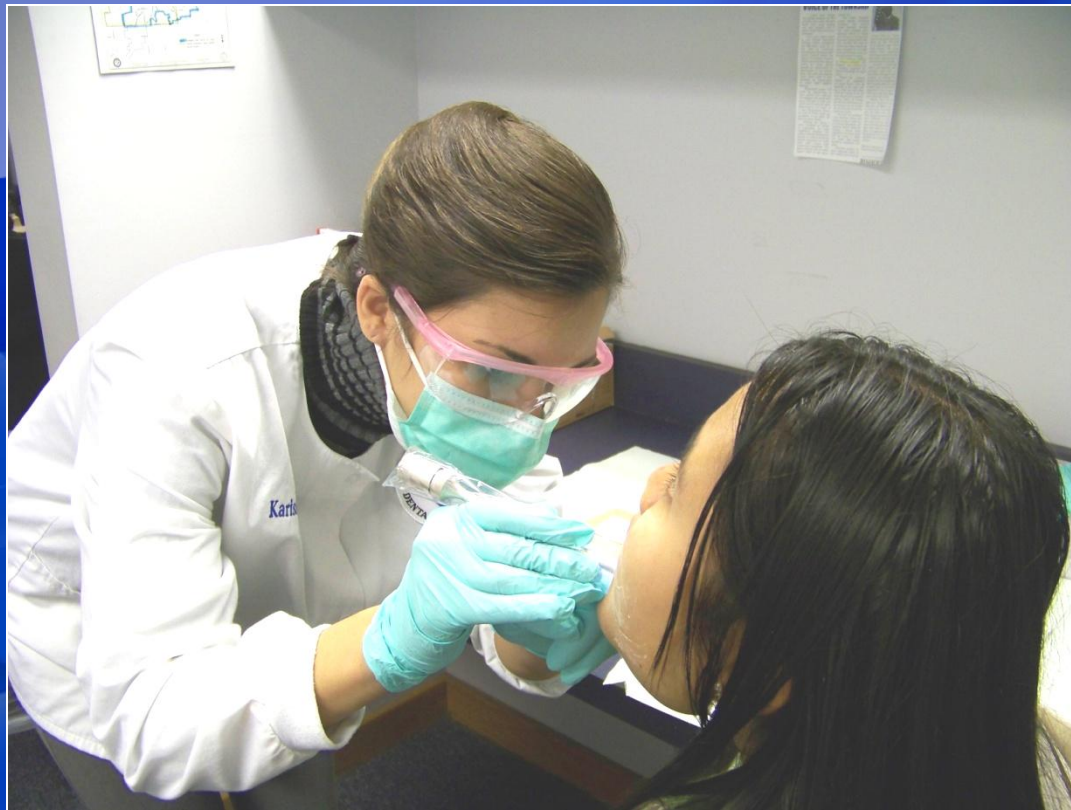
The Assignment

Read Anne Fadiman's 1997 *The Spirit Catches You and You Fall Down: A Hmong Child, Her American Doctors, and the Collision of Two Cultures.* Conversation starter (understand, appreciate, and learn to negotiate differences in personal cultures).



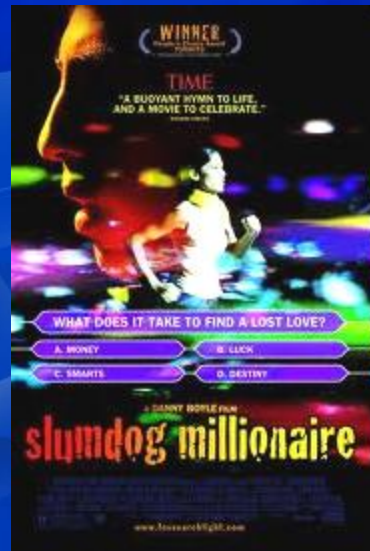
Medicine in literature:

- Develop reflection on clinical experience
- Enhance understanding of consequences of illness for patients and families.



Watch and discuss movie themes

- *Crash* (prejudice, racism, ethnic relations, immigration, economic changes in America, multiculturalism)
- *Slumdog Millionaire* (poverty, social justice)
- *Gran Torino* (prejudice, racism)
- *The Help* (civil rights, justice, social class)



Film and literature (used in teaching about medical professionalism): engages discussion about culture.

No Spitting!
No Betel Nut!
တုံတွေးမထွေးရ။
ကွမ်းမထွေးရ။

Novels and films:

- Show international cultural norms and conflicts
- Illustrate cultural nuances
- Develop awareness of differences and similarities across cultures
- Raise consciousness of one's own world view
- Improve ability to deal with and learn from differences
- Develop humanism and capacity for understanding




Compete in Diversity Game titled “It’s not easy being orange”

- Teams of students compete to create an ideal community. The goal is to increase cultural awareness on both socio-economic and personal levels.







- 
- Green Team \$200,000 2 rolls green tape
 - Red Team \$100,000 1 roll red tape
 - Yellow Team \$100,000 1 role yellow tape
 - Orange Team \$100,000 1 role orange tape
 - Blue Team \$100,000 1 role blue tape

- The goal of the diversity activity is to enlighten students to the fact that inequality exists, and this inequality makes it easier for some groups to achieve their goals while other groups experience barriers.



Conclusion

- **Cultural competence** is a process; it helps in recognizing cultural uniqueness and respectfully interacting with people of different cultures, and it helps in developing culturally competent treatment plans.

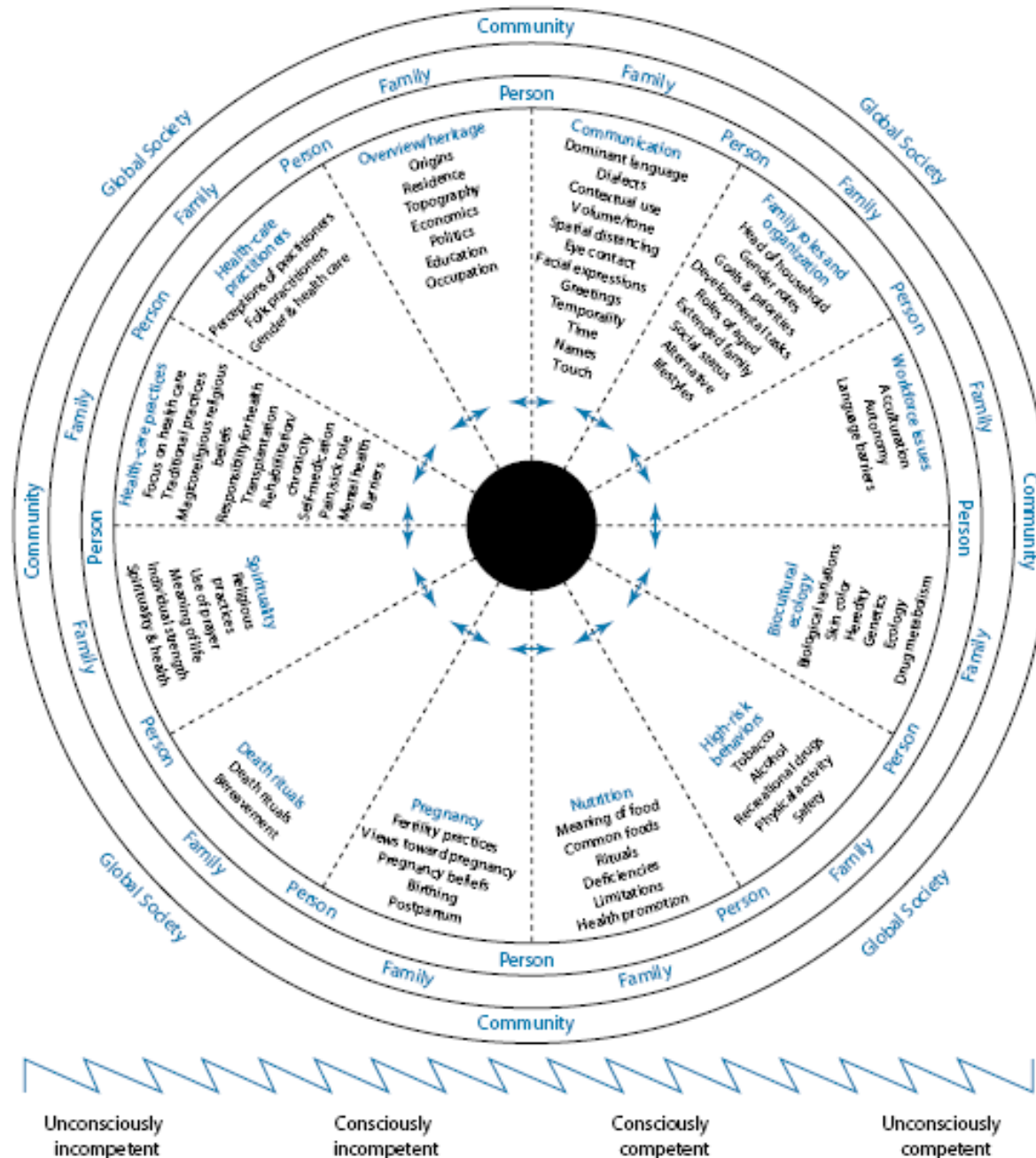


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The Purnell Model for Cultural Competence



Expert Panel on Cultural Competence Education for Students
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